

**What if I cannot attend a resident conference?**

As a family member, you will be contacted by the Home and invited to the conference. If the date/time is not convenient for your schedule, we will try to arrange alternate scheduling of the conference. Your participation is encouraged, as you are a valuable member of the team.

If you are unable to attend, you are encouraged to provide input through our survey, ask questions or voice your concerns. We will contact you after the conference with feedback and to clarify/answer any questions you may have. In addition, please feel free to contact us and speak with the staff regarding your family member's care at any time. We appreciate and encourage your involvement and feedback.

## Resident Conferences



Did you know?



Black Diamond Road  
Cannifton, Ontario  
2022

### **Resident conferences**

E.J. McQuigge Lodge is committed to providing a coordinated, comprehensive approach to resident care. Care and services for our residents are individualized and focus not only on each resident's care and treatment needs, but also on the resident's desires, strengths and values. Residents and families play a vital role in the process of developing this plan of care with the resident **care team**.

The resident care team, an interdisciplinary team, meets on an ongoing basis to plan and develop resident-focused care & treatment, and evaluate the care and services that have been provided. Their goal is help each resident in the highest level of wellness and function, through the holistic approach that is guided by the resident's social, intellectual, physical, psychological and spiritual priorities.

Resident conferences are usually held in a quiet private area (conference room or dining room), and are approximately 30 minutes in length.

### **Who are the members of the resident care team?**

The resident care team is comprised of representatives from the various disciplines in the Home, including: medicine, nursing, program services, recreation, rehabilitation including physio, food and nutrition. The resident and family/substitute decision-maker also play a central role on this team. All disciplines may not attend the conference, as attendance is based on individual resident care and treatment needs.

The role of the team is to develop and maintain the resident plan of care, and to achieve resident quality of life and family satisfaction by integrating care and services. Each team member uses their expertise to improve the quality of life for each resident.

### **How often are resident conferences held?**

During the first year following admission, a resident conference is held:

- Within six weeks after admission, to review/revise the existing resident plan to ensure it is meeting positive resident outcomes based on the resident's strengths, values, needs and desires.

At this meeting, the resident/family/substitute decision-maker will be provided with medical treatment options to help make an informed decision on the level of intervention and to provide consent to treatments proposed by the health practitioners at the conference.

- Conferences can also be held as needed to ensure the plan of care is current when a resident has a change in their health status, such as an acute illness, a transfer back from hospital, or at the request of the resident/family/ substitute decision-maker.

Following the first year of admission, annual and ad hoc conferences are held to ensure the plan of care continues to meet the resident's needs, desires, values and strengths.